

The Verizon network is a complex collection of assets, from buildings to transmission facilities to vehicles and people, and Verizon's regional control center is always preparing for adverse weather of the season.

The telecommunications network, like your home, requires power to function properly. If commercial power goes out, backup batteries and generators in Verizon's central switching offices or field facilities keep power flowing so customers' phones ring even when the lights go out.

To Report Service Related Issues

Customers can contact Verizon at 1-800-VERIZON (1-800-837-4966) or online at www.verizon.com/support <<http://www.verizon.com/support>> to report any service-related issue.